



NORFOLK

Department of Utilities

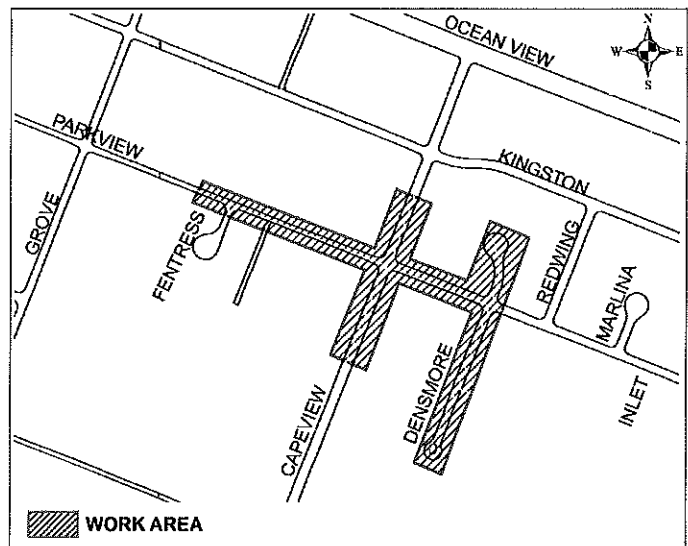
February 10, 2014

Sanitary Sewer and Water Infrastructure Improvements Planned for Bayview Work set to begin in March

Dear Valued Customer,

The City of Norfolk Department of Utilities is pleased to have scheduled a \$1.9 million infrastructure improvement project in your neighborhood. The project area (shown on the map to the right) will receive new sanitary sewer and water pipes and fully resurfaced streets.

The City's contractor, Peters and White, is planning to begin work in March and finish by the end of 2014. Prior to construction you may notice utility markings and survey work in the neighborhood.

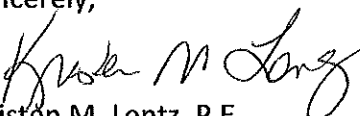


The City and our contractor will do our best to minimize the unavoidable disruptions associated with the construction.

If you have any questions regarding this project, please do not hesitate to contact the City's on-site construction inspector, Ms. Rhonda Wyda. She can be reached by cell phone at 651-8433 to respond quickly. You may also contact the project manager, Mel Hopkins, at 664-6398.

The Department of Utilities looks forward to completing this project which will enhance your water and sanitary sewer service for years to come.

Sincerely,


Kristen M. Lentz, P.E.
Director of Utilities